

Home Clinic Reporting Overview

There are two types of reports available to registered Home Clinics: operational and analytic. The intended purpose of each report and its general content, as well as information regarding report availability (i.e. publication frequency) is described below. Home Clinic reports are accessible to authorized users within the Home Clinic Portal. Reports may be viewed online, printed and/or exported.

Operational Reports – Home Clinic Registration

The following operational report is based solely on Home Clinic data, and will be available to Home Clinics following registration.

Home Clinic Provider – Detail

This report provides information about the providers currently associated with the Home Clinic, and enables the Home Clinic to ensure accuracy of the information. If the information is out-of-date, Home Clinics should update the information at their earliest opportunity. Each provider is listed within the report details, which include provider name, provider identifier (e.g. billing identifier or other), and date associated with the Home Clinic. Contents of the report will be sorted alphabetically based on provider last name.

Availability: Monthly

Operational Reports – Home Clinic and Enrolment

Operational reports based on Home Clinic and client (i.e. patient) enrolment data will be available in early 2017.

Home Clinic Client Enrolment – Summary

This report provides a count of the Home Clinic's enrolled patients, and enables the Home Clinic to verify the number of enrolled clients currently recorded in the provincial enrolment system. The report includes only clients currently enrolled with the Home Clinic. The report also provides a count of the total enrolled clients by enrolment method (i.e. Passive or Active), and indicates that count as a per cent of the total clients enrolled.

Availability: Monthly

Enrolled Clients Associated/Not Associated to a MRP - Summary

This report provides a count of the enrolled clients who are associated to a Most Responsible Provider currently associated with the Home Clinic, as well as a count for enrolled clients that do not currently have a Most Responsible Provider association. This enables the Home Clinic to monitor the total number of enrolled clients associated to each MRP. Equally important, the report highlights the number of patients without this critical patient-provider relationship.

Availability: Monthly

Enrolled Clients Not Associated to a MRP – Detail

This report provides details regarding enrolled clients not currently associated to a Most Responsible Provider. Details include Client Identifier (e.g. Personal Health Identification Number or PHIN), client name, date of birth and administrative sex. Report detail enables the Home Clinic to look up each client in the EMR and determine client need (e.g. complex patient who requires close monitoring).

Availability: Monthly

Home Clinic Enrolment Rejections – Detail

This report lists enrolment records, submitted by the Home Clinic, that were rejected by the provincial enrolment system. It helps the Home Clinic with enrolment remediation activities such as identifying and investigating enrolment rejections. Grouped by rejection reason, report details include Client Identifier (e.g. Personal Health Identification Number or PHIN), patient name, date of birth and administrative sex.

Availability: Weekly

Client Auto De-enrolment by MRP – Detail

This report lists the clients who were automatically de-enrolled from your Home Clinic. These de-enrolments result from a passive enrolment conflict, an active that supersedes a passive enrolment or more recent active enrolment with another Home Clinic. Report details include Client Identifier (e.g. Personal Health Identification Number or PHIN), patient name, date of birth and administrative sex. This report ensures the Home Clinic is aware of de-enrolments that require remediation or the client's decision to enrol elsewhere. The report supports efforts to maintain accurate enrolment data in its EMR.

Availability: Weekly

Pending Active Client Enrolment – Summary

This report identifies the number of clients for whom there is an enrolment conflict between Home Clinics (e.g. multiple Home Clinics passively enrolled the same clients), and groups that count by duration outstanding (e.g. 0-30 days, 31-60 days, etc.). This report ensures the Home Clinic is aware of the number of de-enrolments that require remediation.

Availability: Weekly

Pending Active Client Enrolment – Details

This report identifies the clients whose enrolment with the Home Clinic is pending due to an enrolment conflict between Home Clinics (e.g. multiple Home Clinics passively enrolled the same patient). Report details include Client Identifier (e.g. Personal Health Identification Number or PHIN), client name, date of birth and administrative sex, as well as the pending duration (e.g. 0-30 days, 31-60 days, etc.). This report supports the Home Clinic's efforts to resolve enrolment conflicts through direct communication with the patient.

Availability: Weekly

*The list of operational reports available to Home Clinics is expected to expand over time.
Stay tuned for more information.*

Analytic Reports

Analytic reports will integrate Home Clinic and enrolment data with data from other sources (e.g. medical claims, primary care quality indicators, etc.) to provide Home Clinics with more robust, analytic reporting. Designed with the input of primary care providers and clinic managers, the analytic reports will provide detailed statistics related to each individual Home Clinic and member providers, including:

- A Home Clinic profile and summary of team activity
 - Information on provider availability, patients seen and patient visit rates
- Home Clinic enrolment statistics
 - Net enrolment by quarter, including new and de-enrolled patients
 - Enrolled patients by status and provider
 - Age, sex and chronic disease distribution for enrolled patients
- Comprehensive Care Management (CCM) tariff information
 - Proportion of eligible patients with a CCM tariff claimed
 - Proportion of claimed patients with care captured in the EMR extract
 - Number of CCM tariffs claimed for patients not associated with that provider, their Home Clinic or any Home Clinic
- Primary care quality indicators
 - Proportion of patients with appropriate screening and prevention care for diabetes, hypertension, coronary artery disease, and/or congestive heart failure documented in the EMR extract
 - Proportion of eligible patients with appropriate prevention care documented in the EMR extract

Beginning in the fall of 2017, this information will be reported to Home Clinics on a quarterly basis to inform clinical practice and continuous improvement activities.